



# LOXTON *Retirement Village* *Community Living*

## *Newsletter*

Autumn Issue

April 2016



Loxton Riverfront - Autumn

### Special points of interest:

- Insurance
- Admin Officer
- Holidays
- Key Safes
- Door Magnets
- RV Storage
- The Pines



## INSURANCE INFORMATION

### Insurance cover for residents at The Loxton Retirement Village by Karen Wetherall, Governance Officer

Anthony Genovese, Divisional Manager – Local Government Risk Services, spoke with residents of the Village during last year's expo that Bronnie Hamilton arranged in September 2015 so this information is just by way of a reminder of the insurance cover that is provided by Council's insurer.

The insurance that Council has arranged to cover residents contents is for a minimum sum of \$33,500.00. If additional cover is required the difference is charged to the resident but it is easily arranged.

If you experience damage or loss, in or outside of your home, you are welcome to contact me to ask if it could be considered as an insurance claim. If I am not able to answer your query I am always happy to check with our insurer on your behalf. It is important to remember that the cover now includes damage or loss **outside** of your home for a number of items, these include, jewellery, gold, silver, watches, collections, mobile telephones and hearing aids (up to the value of \$5000.00 per item, to a total of \$20,000).

If you prefer, you may contact Local Government Risk Services and manage the insurance claim yourself but I am able to work with Bronnie to gain quotes for repairs, lodge and manage the claim for you. There is an excess payable for claims for contents - \$250.00 - that is payable by you.

If you accidentally damage something within your home this may be able to be lodged as a claim under the building insurance that Council holds for all the units within the Village.

Please do not hesitate to contact me with any queries that you may have regarding insurance over your contents, public liability or your home – if I am not able to answer them I have great support from Anthony and his team.

Regards – Karen

Telephone: 8584 8027

Email: [kwetherall@loxtonwaikerie.sa.gov.au](mailto:kwetherall@loxtonwaikerie.sa.gov.au)





**If you have any suggestions for Guest Speakers at the Annual Residents Meeting in September, please contact me.**



## Maintenance Requests & Unit Modifications

At the moment maintenance requests from residents are being directed to Trevor, Resident Committee Representatives or to me.

In the near future I will be trialling a new system where all requests will be made via the main LRV office phone number or via a Maintenance Request Form which can be emailed or dropped into the Council office. The request will be logged into the new system and then passed on to the appropriate person for action.

This will make it easier to track all maintenance requests and keep accurate records of what

is happening and when.

A reminder to all residents that approval should be sought before making any alterations/modifications to your unit. The appropriate form is available from my office.

Most approvals will be made quickly, but occasionally the request may need to be taken to the Loxton Retirement Village Committee for approval or may need Development Approval from Council.

Please remember that the buildings are the property of the Council and that "preferred" contractors approved by Council are to undertake work on its property.

## Admin Assistant Holidays

Please note that I will be taking 2 weeks annual leave beginning on Saturday 9 April 2016 and returning to the office on Tuesday 26 April 2016.

We are taking our camper trailer and heading bush north of Loxton, to the Flinders Ranges where I hope to climb St Mary's Peak and bush walk part of the Heysen trail before

spending some time in Alice Springs and then returning to Loxton.

In my absence, please contact Tanya at the Council offices on 8584 8000 if you need assistance.

Alternatively for routine maintenance issues, please contact Trevor.

### Communication Preferences for Newsletter and other Notices

If you would prefer to receive the newsletter or other notices by email, please contact me at the office or email me:

[bhamilton@loxtonwaikerie.sa.gov.au](mailto:bhamilton@loxtonwaikerie.sa.gov.au)

## Key Safe and Door Magnet

If you currently have a key safe on the front verandah at your unit, I am willing to keep your key code on file at the office. I am also able to email the keycodes to SA Ambulance (Loxton) in a group batch here in so that in the event of an emergency they are able access your unit quickly.

If you would like to be included in this SA Ambulance group list please contact me before the end of May this year. Key safe codes

will be kept in a secure location in my office also. (Some residents have provided Trevor with their code - it is completely your decision if you wish to do so.)

Residents interested in purchasing a key safe or door magnets for screen doors, please contact me - if there is enough interest I may be able to negotiate a bulk price!

## Loxton Retirement Village Recreational Vehicle Storage

If you are currently in possession of a key to the storage area in Jan Cass Court for RVs, caravans, or trailers would you please provide me with the registration details of your vehicle?



Vehicles are stored at your own risk and you should ensure that you have your own insurance cover for these vehicles as they are not covered by the District Council of Loxton Waikerie.

## Maintenance Update & Budget

The paint-work on a number of units in Leatrice Pfitzner Court has deteriorated significantly in recent times and I will be recommending to the LRV Committee that exterior painting of gables, battens and fascias on these units be carried out as soon as possible.

Currently the LRV Committee is beginning its preparation for the 2016-17 Budget.

Units in Peter Jackson Court and Frank Petch Court were recently visited by the District Council of Loxton Waikerie Building Inspector who inspected the tiled floors in wet areas of the units (bathrooms, toilets and laundries) to assess whether there is need for maintenance work to be included in the next financial year's budget.



Welcome to the following people who have moved into the Village since December:

**Margaret &  
Roger Biggins**

**Joyce Neumann**

**Bert & Bernie  
Mattner**

**Marina Thomas**

**Janet Davey**



Welcome Pack that new residents have been receiving when they move into the Village



## *Free Tours for Riverland Seniors*

*Built in 1909, this historic six roomed sandstone villa and its contents were bequeathed to the people of Loxton in 2002 for display and entertainment purposes. The contents of the house have remained untouched and represent a snapshot of the grand lifestyle lived by Amalia "Ella" Kingdon (née Thiele) and her parents. Guided tours of the house are available which enables visitors to view the antique furniture, objects d'art, crockery, cutlery, silverware and wedding dress of Ella. A detailed commentary gives insight into the lifestyle and generosity of this local family.*



*The Pines Historical House & Garden, 18 Henry Street Loxton*

*This wonderful Loxton time piece is open to the public and tours are available every Sunday at 2pm*

*If you are a Riverland resident, hold a Seniors or Pension Concession Card and accompanied with a paying customer you are entitled to the tours free of charge. For your free pass please come into either of the Council Offices, Libraries or Visitor Information Centres in Loxton or Waikerie with your identification for further information.*





### Elder Abuse can be stopped

Elder Abuse is an act that causes deliberate or unintended harm to an older person, from a person they know and trust.

Around one in 20 older Australians experiences some form of abuse from someone they trust, who is often a member of their own family. This abuse can be financial, emotional, physical and even sexual.

Over the past five years, Elder Abuse has most commonly included financial and emotional abuse and in 80 per cent of cases the abuse was carried out by a family member.

Older people may be vulnerable to abuse, which can often go unnoticed, especially when there is increasing frailty and physical or mental decline. Elder Abuse can be a hidden problem as it happens in the relationships where it is least expected to occur.

It is important that the community has a clear understanding of the rights of older people and how these rights can be protected. This includes being aware of the signs of Elder Abuse and knowing where to go for help.

**Recognise the signs and help put an end to Elder Abuse** - visit [www.sahealth.sa.gov.au/stopelderabuse](http://www.sahealth.sa.gov.au/stopelderabuse) for more information.

**Take action if you suspect abuse is occurring** – call the South Australian Elder Abuse Prevention Phone Line on **1800 372 310**.

The campaign is a key action from the *Strategy to Safeguard the Rights of Older South Australians, Action Plan 2015-2021*.

#### Administration Officer:

Bronnie Hamilton

Ph: 8584 8060

Mon: 9:30-3:00

Tues: 9:30-3:00

Wed: 9:30-3:00

Thurs: 9:30-1:00



#### Retirement Village Committee:

Jan Cass (Chairperson)

Carole Maple Desma Altmann

Martin Obst Doug Vaughan

Cr Mark Ward Cr Jody Flavel

Peter Ackland (CEO)

Bronnie Hamilton (Admin)